



Matt Duray
President

Connect Telephone & Computer Group Secures VoIP Phone Systems with Latest Cybersecurity Solution

Leading MTSP Protects IT and Voice Networks to Ensure Organizations Are Properly Connected with Customers

BILLINGS, MT – September 30, 2025 - Connect Telephone & Computer Group, a leading managed technology services provider (MTSP), announced today that it has launched a new layer of cybersecurity designed to enhance the security of VoIP phone systems for small and mid-sized businesses (SMBs), non-profits and institutions. With VoIP phones functioning as “minicomputers,” they have become a growing target for cyberattacks, data breaches, and misuse if left unprotected.

One of the most overlooked issues with VoIP is voice quality. Poor call clarity is often the result of organizations failing to prioritize voice data over less critical traffic, like streaming video, online gaming, or music services. Without firewalls that prioritize voice, organizations can experience dropped calls, choppy audio, or lag—serious problems for any company where communication is mission-critical.

“Think of it this way,” added Matt Duray, President of Connect Telephone & Computer Group. “If your employees are downloading large files, streaming videos for work or fun, or playing online games, that traffic can eat up your Internet bandwidth. Without a high-quality firewall prioritizing voice traffic, it’s no surprise that your VoIP calls sound terrible...not to mention less secure.”

Unlike many providers who overlook this issue, Connect Telephone & Computer Group makes firewalls a mandatory component of every VoIP phone system deployment. This ensures that organizations not only protect themselves from cyber threats but also enjoy crystal-clear call quality, uninterrupted connectivity, and the peace of mind that their communication systems are fully secured.

“Too many businesses still treat their phones like ‘just phones,’ when in reality, they are computers connected to the network. If left unsecured, VoIP phones can become a hacker’s gateway into your entire IT infrastructure,” added Duray.

Connect Telephone & Computer Group’s solution integrates firewalls that are

specifically designed to secure both IT and voice networks. This technology ensures VoIP systems are locked down against cyber threats while simultaneously improving voice quality.

With cyberattacks on the rise, organizations can no longer afford to leave any part of their technology environment exposed—including phones. Connect Telephone & Computer Group’s proactive approach guarantees that every VoIP installation is safe, reliable, and future proof.

ABOUT CONNECT TELEPHONE & COMPUTER GROUP

Connect Telephone & Computer Group is Montana’s premier telephone and data communications group. Connect provides industry-leading products, serviced by the most certified technicians in the region. The company’s local dispatch center delivers round-the-clock service to ensure system reliability. The Connect Group also offers comprehensive service 24 hours a day, 7 days a week and emergency service guaranteed within 4 hours.